



ATTN: Admin with Service Access & Users

We are writing to you to inform you that your BMO Direct Line for Business authentication device requires a new synchronization update to be processed by our BMO Direct Line for Business banking system.

Authentication device synchronization is the process of ensuring that your device is up to date via certain banking rules included in your Terms & Conditions Agreement.

Your Authentication Device #: *[Hidden]*

Your Authentication Device Status: **Deactivated**

Please synchronize and re-activate your device: [Activate Now](#)

You are no longer able to use your existing authentication device for payment processing until you complete the synchronization process. To avoid any disruption or delays to your BMO Direct Line for Business web service, we encourage you to activate it immediately.

For more information or help follow this link: [Resource Centre](#)

We thank you for your cooperation.



Helena Gottschling
Chief Human Resources Officer